

SANPARKS WILD CARD PROGRAMME

Frequently Asked Questions



How does it work?

Does the new card work in the same way as the old one?

No. You will receive added benefits like receiving the wild magazine and future customer specific benefits. The access to the wild parks and reserves will be coupled to your specific type of card and the cluster. No more Cashbacks will be earned with the new *Wild Card*.

Will the time left on my current infinity *Wild Card*, be transferred to the new *Wild Card*?

Yes, if the expiry date is after 31 December 2010.

How do I update my card details?

Updates must be completed at any one of the *Wild Card* partner websites, at www.wildcard.co.za or alternatively contact our call centre on 0861 GO WILD (46 9453).

Partners to the *Wild Card* Programme include SANParks (www.sanparks.org), Big Game Parks of Swaziland (www.biggameparks.org), CapeNature (www.capenature.co.za), Ezemvelo KZN Wildlife (www.kznwildlife.com) and Msinsi Resorts (www.msinsi.co.za).

What benefits do I get with the new *Wild Card*?

If you love our wild spaces, you will love receiving wild, conservations united voice on nature, environment and adventure, whilst also bringing you information on the science of conservation.

As part of your new *Wild Card* membership, you now journey the *Wild* club, which entitles you to the quarterly *Wild* magazine and monthly e-News letters, and in future also more relevant loyalty benefits that focus on you our loyal customer.

Over and above this, you will still enjoy unlimited access to the parks and reserves, in the cluster of your choice.

Where can I obtain more information?

Visit www.wildcard.co.za, any of the wild partners' websites - SANParks (www.sanparks.org), big game parks of Swaziland (www.biggameparks.org), CapeNature (www.capenature.co.za), Ezemvelo KZN Wildlife (www.kznwildlife.com) and Msinsi resorts (www.msinsi.co.za) – or phone us on 0861 go wild (46 9453).

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When I receive a new *Wild Card* will it expire on the same date as my current card?

Yes, the balance of days with your current card will be transferred to the new *Wild Card*.

I have paid for my *Wild Card*, and filled in the details above. Why do I need to go on-line to activate my membership?

We would like you to complete your details on line, as there is additional information required, and we would like to ensure the accurate completion of information into our database. Some details are old, and out-dated, and currently have limited information available on file.

Details provided will enable us to post your new *Wild Card* to you.